



QUALITY, ENVIRONMENT AND HEALTH & SAFETY POLICY

At AG Group, we are committed to providing exceptional Mechanical, Electrical and Plumbing (MEP) operations as well as Project Management in Building Services and Turnkey Solutions that consistently meet or exceed the expectations of our customers. We recognize the importance of quality while safeguarding the health and safety of our employees and the environment in all aspects of our business. We are dedicated to continual improvement, compliance with applicable legal and regulatory requirements, and the satisfaction of our stakeholders.

Our focus on Quality, Environmental Protection and Health & Safety revolves around:

- Customer Satisfaction to ensure customer requirements are understood and fulfilled.
- Operational Excellence to ensure the highest quality standards are followed throughout our MEP operations through rigorous monitoring, inspections and adherence to best practices.
- Supplier collaboration to establish strong partnerships and share our commitment to quality and thus ensure quality and reliability of materials and components used in our operations
- Compliance to ensure adherence to all relevant legal and regulatory requirements applicable to our operations.
- An understanding of our responsibility to prevent pollution, combat climate change and protect the environment at all stages of our operations
- Involvement of competent employees through consultation, training and development initiatives in areas of Quality, Environmental Protection and Health and Safety.
- Continuous monitoring and improvement of our operations to ensure that issues relating to Quality, Environment and Health & Safety are addressed.

Our Commitment:

To deliver on the above, AG Group has implemented a Quality, Environmental Management and Health & Safety Management System based on the requirements of ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018. The Management Team provides the necessary resources, leadership and support to ensure the successful implementation of this Policy.

Management is committed to the continual improvement of the Quality, Environmental and Health & Safety Management System which will be monitored and reviewed against established objectives to ensure excellence in all aspects of our M&E operations.

A stylized blue ink signature of Andrei Grech, consisting of a series of loops and a long horizontal stroke.

Andrei Grech
Managing Director